

STEP BY STEP GUIDE TO RETRIEVING YOUR CBS CREDIT REPORT USING ACCESS CODE PROVIDED BY CREDIT COUNSELLING SINGAPORE

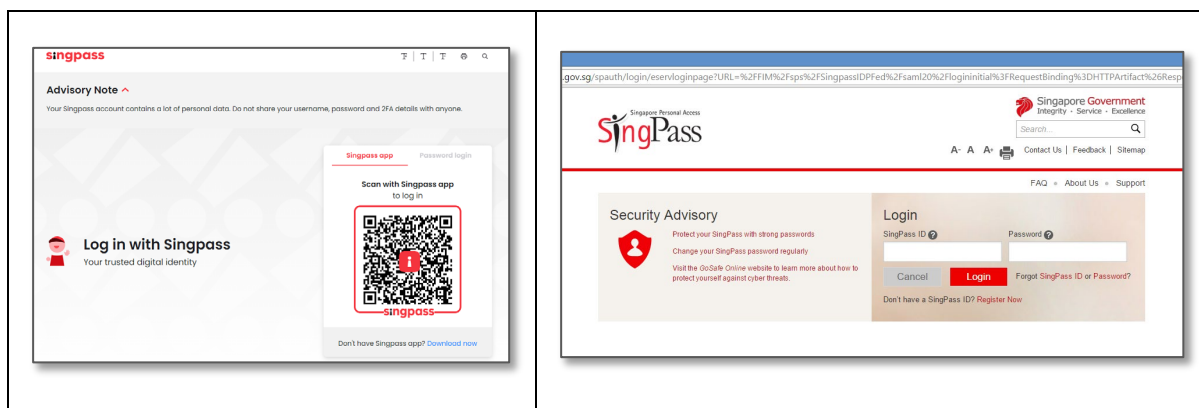
Step 1 – Login using SingPass

You may retrieve your FREE CBS Credit Report using the unique one-time Access Code provided to you by Credit Counselling Singapore (CCS) **only** via the following link:

<https://www.creditbureau.com.sg/creditfiles/index?application=report&partner=CCS>

After clicking on the link, you will be brought to the application page with authentication platform via SingPass Login.

Scan using SingPass app to login, or enter your SingPass ID and Password.



Step 2 – Agree to Release of MyInfo to CBS


Click on “I Agree” to agree to releasing the following information from MyInfo to CBS for the purpose of completing your personal profile.

The image shows a MyInfo consent form. At the top, it says 'MyInfo'. Below that, it says 'MyInfo retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient.' Then it says 'This digital service is requesting the following information from MyInfo, for the purpose of Credit Report Purchase.' Below that is a list of information types: Name, Sex, Nationality, Date of Birth, Mobile Number, Registered Address, Marital Status, and NRIC/FIN. At the bottom, it says 'Clicking the "I Agree" button permits this digital service to retrieve your data based on the Terms of Use.' There are two buttons: 'I Agree' (green) and 'No Thanks' (red).

Step 3 – Complete your Personal Profile

The following mandatory fields will be auto-populated by MyInfo:

- (1) Marital Status (Editable)
- (2) Mobile Number (Editable)



Please refrain from navigating away from this page. Attempting to do so will log you out of the secured site.

Before you proceed, please ensure that all the information retrieved from MyInfo are accurate. You may perform the updates with MyInfo if you discovered any discrepancies.

ID Number	S9812346F
Salutation	<input type="radio"/> Dr. <input type="radio"/> Mdm. <input type="radio"/> Mr. <input type="radio"/> Mrs. <input type="radio"/> Ms. <input type="radio"/> Prof.
Full Name (as in ID) *	SAM YEE
Date of Birth *	06 Dec 1989
Gender	Male
Nationality	Singapore
Marital Status	Unknown
Telephone No.	
Mobile No.	97399245
Fax No.	
Apt/Blk/House No.	698A
Street Name *	JURONG WEST CENTRAL EAST 3
Floor Unit	# 04 - 191
Building Name	JURONG WEST CENTRAL EAST 3
Country	Singapore
Postal Code *	642698 E.g. 123456 Do not include the prefix of 'S' and brackets for Singapore's postal code.


* Mandatory fields

[Privacy Policy](#)

Step 4 - Consent and Authorisation, Enter Access Code

Please note that the Access Code provided to you by CCS is **unique** and can be used **only once**.

Click on “Confirm” after you have entered your Access Code.



Please refrain from navigating away from this page. Attempting to do so will log you out of the secured site.

View Your Credit File

☒ **CBS Credit Report**

Please enter your access code

Correction
You have the right to request for correction of the information held by us concerning you. We will undertake to correct the information that is proven to be incorrect.

Disclaimer
The information contained in your Credit Report has been collated from and/or provided to Credit Bureau (Singapore) Pte Ltd by various third parties, as such Credit Bureau (Singapore) Pte Ltd shall not be liable for the accuracy of any such information or any information or Score derived therefrom.


I understand the above matters and confirm that information I give is correct and that I accept the terms of the indemnity and disclaimer set out above.

Confidentiality
Other than providing to you a copy of the information held by us concerning you, Credit Bureau (Singapore) Pte Ltd can provide credit report information to its Members in Singapore, which are gazette under the Banking Act, and cannot disclose your information to any other party you do not consent. Members can use the information for credit-worthiness checks.

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Step 5 – Retrieval of Credit Report

Your retrieval is successful when you are able to view your CBS Credit Report. You may then proceed to **print** or **save** your report.

		Co. Registration no.: 200100843C	
V3.0 Enhanced Consumer Credit Report (CONSUMER'S VERSION)			
Enquiry Number:	000054641	Enquiry Date:	21/02/2021
Reference:	S1234567D_210221		
Data Provided		Summary	
Name:	Peter Tan	Date of Earliest known Credit Account	22/03/2004
ID Type:	NRIC	Previous Enquiries	3
ID Number:	S1234567D	Accounts	7
Date of Birth:	01/01/1960	Defaults	1
Postal Code:	552665	Bankruptcy Proceedings	0
Enquiry Type:	New Applicant	Secured Credit Limit	2,246,000
Product Type:	Self	Unsecured Credit Limit	20,000
Applicant Type:	Primary	Exempted Credit Limit	0.00
		Debt Management Programme	Y
		ID Theft	Y
Personal Details			
Surname:	Tan		
First Name:	Peter		
Second Name:			
Fore Names:			
Unformatted Name:			
ID Type:	NRIC		
ID Number:	S1234567D		
Date of Birth:	01/01/1960		
Gender:	Male		
Nationality:	Singapore		
Marital Status:	Married		
Address:	122, Sample Street Ave 8, 22-1555, Singapore, 552665		
Additional Identification			
Date Loaded	ID Type	ID Code	
31/01/2017	Passport	A524575	
Additional Names			
Date Loaded	Name		
10/03/2018	Peter Tan		
25/07/2017	Peter Tan A.K.		
01/01/2016	Tan A.K		
30/11/2015	Tan Peter		
28/07/2012	A.K. Tan Peter		
Additional Addresses			
Date Loaded	Addresses		
01/10/2018	55A, Jalan Ampang, 11-1234, Singapore, 554126		
25/08/2018	35B, Gardens Drive, Singapore, 556002		
30/07/2018	99, Tuas Link, 15-01, PFS Tower, Singapore, 855132		

Sample Page of a CBS Credit Report